

Privacy Policy

At Heartstone Group Limited, we take your privacy seriously and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and disclose your information when you use our ultrasound services in the UK.

Information We Collect

When you use our ultrasound services, we may collect the following types of information:

Personal Information: This includes your name, contact information, and medical history.

Health Information: This includes any information about your health or medical conditions that we need to know in order to provide our services to you.

Payment Information: This includes your payment card information or other financial information that we need in order to process your payments.

We collect your information in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

How We Use Your Information

We use your information for the following purposes:

To provide our ultrasound services to you.

To communicate with you about our services, including appointment reminders and other important information.

To process your payments and ensure that you are properly billed for our services.

To improve our services and develop new offerings.

We may also use your information for other purposes with your consent.

How We Disclose Your Information

We may disclose your information to third parties in the following circumstances:

To our service providers who perform services on our behalf, such as billing and customer support.

To comply with legal obligations, such as responding to a subpoena or court order.

To protect our rights or the rights of others, such as in response to a legal claim or investigation.

We will not sell your information to third parties.

Data Security

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. We use industry-standard security measures, such as encryption and firewalls, to protect your information.

Retention of Your Information

We will retain your information for as long as necessary to provide our services to you and as required by law. Once we no longer need your information, we will securely dispose of it.

Your Rights

Under the GDPR, you have the following rights:

The right to access your personal information.

The right to rectify any inaccurate or incomplete information.

The right to erasure (also known as the right to be forgotten).

The right to restrict processing.

The right to object to processing.

The right to data portability.

To exercise these rights, please contact us at info@heartstonegrp.org . Please note that we may ask you to provide us with additional information to verify your identity.

Changes to this Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website and will be effective immediately upon posting.

Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at info@heartstonegrp.org